**Field Service Technician**
Union Special – Huntley, IL 60142

Full-Time

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| **Job description**Union Special is one of the world’s oldest industrial sewing machine brands.  The company was formed 140 years ago in 1881 in Chicago, Illinois.  Union Special’s sewing machines are used throughout the world in a wide range of applications including apparel and mattress production, bag closing, carpet, upholstery and geotextile. Throughout its history, Union Special has been at the forefront of the sewing industry in development of new stitches, sewing automation and improved machine performance.We need an energetic, experienced Technical Service person to help us support and assist our customers on our product lines. The Technical Service person will be responsible for all technical matters, including but not limited to, machine and sewing solutions, installation, training, after sale service and support, and machine repair.**Responsibility*** Provide technical support to end users via in person and/or phone support
* Installation of Union Special equipment at the customer location
* Provide training to the customer during installations and service calls
* Provide tailored solutions for each customer

**Qualifications:*** High level of knowledge of industrial sewing machines
* Electronic and motor knowledge a plus
* Manufacturing/R&D background a plus
* Excellent working ethics and attitude
* Excellent interpersonal, teamwork and communication skills
* Excellent direct customer interaction skills a plus
* 30% or more travel required
* Competent in the use of Windows based applications
* Self-motivated and independent
* Fluent in Spanish a plus

Job Type: Full-timeSalary: TBD based on qualificationsJob Location:* Huntley, IL

Required experience: Industrial Sewing machinery service: 2 years minimum |

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Union Special LLC

Interested applicants please apply in person between the hours of

9:00am to 3:00pm Monday through Friday or email resume to mtravis@unionspecial.com